

Ministry of Higher Education and Scientific Research
Scientific Supervision and Evaluation Authority
Department of Quality Assurance and Academic Accreditation
Accreditation Department

# Academic Program and Description

## **Academic Program Description Form**

University Name: Al-Awsat Technical University

Faculty/Institute: Najaf Technical Institute

Scientific Department:Department of Tourism Technologies and Hotel

Management

Academic or Professional Program Name: Diploma in Tourism technology

and hotel management

Final Certificate Name:Diploma inTourism

Academic System:Annual

Description Preparation Date:23/3/2024

File Cmpletion Date: 17/4/2024

Signature:

Head of Department Name:

Laucther.Dr. Hussein munaam Khlf

The file is checked by:

Department of Quality Assurance and University Performance

Director of the Quality Assurance and University Performance Department:

Lect. Dr.Muhammed Najeh Nemah

Date:

Signature

Approval of the Dean

Tralm

Scientific Associate Name:

Lect.Dr. Salah Mahdi Saleh

Signature:

Date:

#### **Program Vision**

Excellence in qualifying the best cadres specialized in the field of tourism technologies and hotel management and attracting the highest scientific, research and technical competencies capable of creativity and development in the field of research, education, training and tourism and hotel consultations.

#### **Program Mission**

The Department of Tourism and Hotel Management Najaf Technical Institute should provide distinguished educational, training and research services to students in the fields of tourism, hotel management and tourist guidance, and practically qualify them to compete in the tourism labor market.

Achieving leadership in the field of education, research and training, contributing to the efficiency of scientific, cognitive and moral construction, developing the environment, community service, and achieving the university's mission.

#### **Program Objectives**

- 1 Developing the system of teaching, learning and support for students studying in the department
- 2- Improving and developing the curricula in the department and emphasizing the practical applications of the theoretical side.
- 3 Raising the efficiency of the educational process by enriching the department's students with skills through trips and seminars

Conferences and workshops.

- 4 Effective communication with graduates and the tourism labor market in Iraq
- 5 Providing distinguished community service that contributes to the development of the local community.
- 6 Enhancing the positive participation of students in various activities at the level of the university and the institute.

7 – Obtaining the academic accreditation program for quality in the field of tourism education

#### Program Accreditation

#### Other external influences

1- Labor market requirements. 2- Modern scientific and technical developments

Program Structure								
Program Structure	Number of Courses	Unit of study	Percentage	Reviews*				
Requirements of the institution	5	15	7%					
College Requirements	5	30	30%					
Department Requirements	9	72	63%					
Summer Training	1	0						
Other								

<sup>\*</sup> It can include notes whether the course is basic or optional.

Program Description									
Year/Level	Course or Course Name Credit Hours (Theoretical –								
	Course Code			Practical)					
		Principles of Tourism	1	3					
First stage		Archaeology and history of Iraq	2	3					
		Geography of	2	2					

I	Tourism		
	English readings	2	4
	English correspondence	1	2
	Public Relations	1	2
	Computer Applications	1	2
	rights	2	-
	English	1	-
	Online Booking	1	3
	Tourist Guide	2	3
	Laws & Regulations	2	2
	English readings	2	3
	Hospitality Industry	1	3
Second stage	Professional conduct	1	2
	Computer Applications	1	2
	Research Methodology	2	-
	Baath Party Crimes	2	-
	Graduation Project	-	2

#### Expected Learning Outcomes of the Program

#### Painof knowledge and understanding

- 1– The ability to apply knowledge in the field of tourism and hotel industry and to believe in the importance of teamwork
- 2 Be able to provide distinguished tourism services with the ability to innovate and create according to a scientific method
- 3- The ability to use the computer and training on programs in his field of specialization and to realize the importance of continuing learning to communicate with the wheel of development
- 4- Be able to distinguish the types of tour guide and know his methods
- 5- Be able to understand the methods of preparing tourism programs
- 6- The ability to operate and maintain electronic reservation systems

#### **Program Skills Objectives**

Acquires and trains on basic skills in the work related to the work of the tour guide Hindering the mechanisms of tourism sustainability in travel companies

3- Acquires, develops and implements a lot of work related to travel and tourism companies

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1- Monitoring the needs of society	3- Reviving traditional clothes and introducing modernity to them
and thinking about creative ways to	with attractive modern ideas

implement them to compete with the importer	
2- Developing and enhancing the skill of thinking according to the student's ability and moving him to the level of high thinking	4. Understand professional and ethical responsibility

#### Teaching and learning strategies

- 1- The method of giving theoretical lectures and the use of modern scientific methods in presenting them
- 2- Application and practice in laboratories and workshops to acquire practical skills
- 3- E-learning, including video lectures in PDF format
- 4-Summer Training
- 5- Field visits

#### 10. Evaluation methods

- 1- Oral tests to know the student's scientific background.
- 2- Daily tests.
- 3- Semester exams (written and practical)
- 4- Comprehensive (final) tests (written and practical)

11	.Faculty						
Fa	culty Mem	bers					
Academic Rank	Teaching Name	Specialization		Special Requirements/Skills (if applicable)		Preparation of the teaching staff	
		year	special			angel	lecturer
Assistant Professor	Hussein Moneim Khalaf	Tourism Sciences	Guidance Travel & Tourism			1	

teacher		Najah	Management	Business			1	
		Muhammad	and	Administration				
			Economics					
teacher		Laila Jawad	Tourism	Organizational			1	
			Sciences	Behavior				
Assistant Lectur	rer	Shaima Issa	Geography	Geography of			1	
				the				
				environment				
Assistant Profes	ssor	Mustafa	Tourism	Tourist Guide			1	
		Abdul	Sciences					
		samad						
Assistant Lectur	rer	Dreams of	English	English			1	
		Zahir		literature				
Assistant Profes	ssor	Hussein	Tourism	Leadership			1	
		Mazloum	Sciences	and				
				Competitive				
				Strategies				
Assistant Lectur	rer	Dalal Ayed	Geography	c. Political			1	
Assistant Lectur	rer	Fatima Adel	Geography	Gemur Volgi			1	
Assistant Lectur	rer	Marwa	Physical	Mathematical			1	
		Fahmi	education	teaching				
				methods				
Assistant Lectur	rer	Suhair	history	Recent			1	
		Abbas		history				
		Healing a	Geography	Geography of			1	contract
		martyr		Tourism				
	Pro	fessional	Developmo	ent				
	Mer	ntoring new	faculty mem	bers				
	The	re are some	requirements	that contribut	e to the de	velopme	nt process	s for new
	facu	ılty members	, including					
	Scie	ntific researc	h					
	Teac	ching Method	ls Courses					

Validity test
Arabic language courses, computers and others
Professional development of faculty members
The professional development process takes place in many ways
Various scientific courses
Workshops
Scientific seminars

#### . Acceptance Criterion

Graduation rate from high school, scientific and literary branch, central admission plan for the Ministry of Higher Education and Scientific Research

The corresponding specialization of the branches of vocational education in Iraq (tourism and commercial).

#### . The most important sources of information about the program

Methodological courses.

Updating allowed by the subject teacher at a rate of 20% for each teacher.

Libraries and scientific references (paper and electronic)

Travel and tourism companies

#### . Program Development Plan

The program development plan depends mainly on two things:

Legal powers	in amendments	to the curr	icula and o	otaining app	ovals from	
the relevant a	authorities.					

				Lea	arning	g outc	omes 1	requii	red fro	m the p	rogram		
se Name	Basic or	Kno	wledge			Skill	s			Values	5		
	optional		A2	A3	A4	B1	B2	B3	B4	C1	C2	C3	C4
es of า	Essential	*	*	*	*	*	*			*	*		
olc gy and of raq	Essential	*	*	*	*	*	*			*	*		
ph / of 1	Essential	*	*	*	*	*	*			*	*		
ng	Essential	*	*	*	*	*	*			*	*		
ndence	Help	*	*	*	*	*	*			*	*		
Relations	Help	*	*	*	*	*	*			*	*		
er tic 1s	Help	*	*	*	*	*	*			*	*		
I ights	General	*	*	*	*					*	*		
	General	*	*	*	*					*	*		
Booking	fundamental	*	*	*	*	*	*	*	*	*	*		
Booking	fundamental fundamental	*	*	*	*	*	*	*	*	*	*		
t ( uide									*				
t ( uide	fundamental	*	*	*	*	妆	*			*	*		
t C uide  tic ns in ,s	fundamental fundamental	*	*	*	*	*	*	*		*	*		
t C uide  tic ns in s ali y cy	fundamental fundamental fundamental	*	*	*	*	*	* *	*		*	* * *		
t C uide  tic ns in ;s ali y	fundamental fundamental fundamental fundamental	*	*	* *	*	*	* * *	*	*	*	* * *		
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t C uide  tic ns in ;s ali y io nal t	fundamental fundamental fundamental fundamental Help Help	* * *	* * *	* * *	* * *	* * *	* * * * *	* * *	*	* * *	* * * * *		
t C uide  tic ns  in ;s  ali y  y  io nal  t  te o	fundamental fundamental fundamental fundamental Help Help General	* * * *	* * *	*	* * * *	* * *	* * * * *	* * *	*	* * *	* * * * *		

Please tick the boxes corresponding to the individual learning outcomes from the progevaluation.  Subjects for the first stage	ram under
Course Description Form	
Course Description Form  Course Description for Archaeology and history of Iraq	
irse Name	
haeology and history of Iraq	
ırse Code :	
nester/Year :	
cond Semester / 2024 AD	
e of preparation of this description	
dnesday 24/4/2024	
Available Attendance Forms	
me	
Number of credit hours (total) / number of units (total)	
Course administrator's name (if more than one name)	
me: Eng. Dalal Ayed Kamel Email : dalal.kamil@atu.edu.iq	
Course Objectives	
urse Objectives General: Providing the student with scientif	fic
knowledge about Iraq's tourist archaeology	•
Special: Providing the student with applied	and

ect

scientific knowledge about Iraq's tourist monuments and their impact on building scientific civilization in Iraq

#### Teaching and learning strategies

		_
ategy	1	Daily oral exams
	2	Written exams (COZ)
	3	Monthly exams
	4	Questions & Discussions
	5	Student Reports
	6	Classroom and extracurricular activities
	7	Practical Activities
	8	The style of the lecture, including brainstorming, discussion and
		lecture

#### Course Structure

The week	Hours	Required Learning Outcomes	Unit or subject name	Learning method	Evaluation method
First	5	derstand e lesson	antiquities of	le style of the ture from it ainstorming discussion	errogation
The second	5	derstand lesson	Characteristics of	le style of the ture from it ainstorming discussion	errogation
Third	5	Understand the lesson	The impact of the environment on the emergence	The style of the lecture including	Interrogation

			and development of the Mesopotamian civilization and the presentation of tourist sites in the form of charts and indicators since ancient times	brainstorming and discussion	
Fourth	5	Understand the lesson		The style of the lecture including brainstorming and discussion	Interrogation
V	5	Understand the lesson	Determining the relative stage of	The style of the lecture including	Interrogation

			the books and	brainstorming	
			reviewing the	and	
			joints for the time	discussion	
			period of that era		
			with the most		
			important		
			discoveries		
Sixth	5	Understand	Determine the	The style of	Interrogation
		the lesson	peoples that	the lecture	
			inhabited	including	
			Mesopotamia,	brainstorming	
			their origin, in	and	
			the form of	discussion	
			records and		
			areas of their		
			distribution		
Seventh	5	Understand	The Sumerians:	The style of	Interrogation
		the lesson	their homeland -	the lecture	
			their migration -	including	
			their features –	brainstorming	
			their kings - the	and	
			most important	discussion	
			monuments they		
			left behind -		
			their languages		
Eighth	5	Understand	Akkadians: their	The style of	Interrogation
		the lesson	origin – position	the lecture	
			- roles - features	including	
			– rule –	brainstorming	

			languages –	and	
			relations with the	discussion	
			remaining		
			monuments		
Ninth	5	Understand the lesson	The Ages of the	The style of the lecture	Interrogation
			Dynasties, The Age of the	including brainstorming and	
			States, The  Dynasties of  Ladash, Omar,	discussion	
	<u> </u>		Warka, Kish		
X	5	Understand the lesson	The period of the third dynasty of your and the new Sumerian era with their most important monuments and cities	The style of the lecture including brainstorming and discussion	Interrogation
Eleventh	5	Understand the lesson	The era of Hammurabi – its effects – and an explanation of the obelisk and the locations of its presence in the regions and its fall	The style of the lecture including brainstorming and discussion	Interrogation

Twelfth	5	Understand the lesson	An explanation of the peoples of the Kutis and the Kassites and their roles in influencing the first Akkadian and Babylonian era	The style of the lecture including brainstorming and discussion	Interrogation
Thirteenth	5	Understand the lesson	Assyrians, their origin, periods, areas of distribution, features, effects, concept of divisions of their periods, their fall	The style of the lecture including brainstorming and discussion	Interrogation
Fourteenth	5	Understand the lesson	The Neo- Babylonian (Chaldean) era - their kings - their escape with the Jews - their deeds - their recommendations - their impact and their features	The style of the lecture including brainstorming and discussion	Interrogation

Fifteenth	_	derstand	view of the	The style of	Interrogation
	5	e lesson	eign eras that ed Iraq until amic liberation ersian – haemenid – cedonian –	the lecture including brainstorming and discussion	
Sixteenth	5	Understand the lesson	The Parthian era	The style of the lecture	Interrogation
			and the Sassanid era until the liberation of Iraq during the reign of Caliph Omar	including brainstorming and discussion	
			(RA) in the Battle of Qadisiyah		
Seventeenth	5	Understand the lesson		The style of the lecture including brainstorming and discussion	Interrogation

Eighteenth	5	Understand	Monuments of	The style of	Interrogation
		the lesson	the northern	the lecture	
			region, Mosul to	including	
			Assyrian sites, mosques, artifacts and important shrines (the revolutionary Umayyad Mosque, the	brainstorming and discussion	
			Prophet Yunus, the Prophet Gerges)		
Nineteenth	5	Understand the lesson	Erbil – Hatra and its monuments and civilizations – Samarra and the construction campaign and its effects – mosques and shrines – the lover's palace – the lover's palace – the caliph's palace	The style of the lecture including brainstorming and discussion	Interrogation
20th	5	Understand the lesson	The ruins of the central region - Baghdad -	The style of the lecture including	Interrogation

				_	_
			naming the	brainstorming	
			building doors	and	
			entrances – its	discussion	
			cultural symbol		
Twenty- first	5	Understand the lesson	Review and design of all monuments in the city of Baghdad from shrines and monuments and the return of each of them to	The style of the lecture including brainstorming and discussion	Interrogation
			the era that occupied them with the display of fees		
Twenty- second	5	Understand the lesson	An explanation of the city of Akrkov and cities as outskirts and a review of the effects of the central areas between Baghdad, Kut and Babylon, which extend with its	The style of the lecture including brainstorming and discussion	Interrogation

			monuments and		
			signs to this day		
Twenty-	5	Understand	The effects of the	The style of	Interrogation
third		the lesson	southern region /	the lecture	
			Babylon – its	including	
			doors - temples	brainstorming	
			and hanging	and	
			cities Ishtar and	discussion	
			linking it to the		
			current reality		
			with the		
			development that		
			happened to it		
Twenty-	5	Understand	Explanation of	The style of	Interrogation
fourth		the lesson	the ruins of Kufa	the lecture	
			and Wasit as well	including	
			as the religious	brainstorming	
			impact of the	and	
			specified sites	discussion	
			and linking them		
			with religious		
			tourism		
Twenty-	5	Understand	Review of the	The style of	Interrogation
fifth		the lesson	ruins of Qasr Al-	the lecture	
			Akhaider, Warka	including	
			your in the south	brainstorming	
			and Al–Zafira in	and discussion	
			Nasiriyah	discussion	

Twenty-	5	Understand	Review the	The style of	Interrogation
sixth		the lesson	process of	the lecture	
			linking the	including	
			religious-	brainstorming	
			spiritual impact	and	
			of the mosques	discussion	
			and mosques of		
			the country in the		
			center, south and		
			north as a house		
			of emirate or		
			centers of		
			communication		
			between people		
			in the past		
Twenty-		Understand	Basra, its	The style of	Interrogation
seventh	5	the lesson	monuments,	the lecture,	
			landmarks,	including	
			location.	brainstorming	
				and	
				discussion	
Twenty-	5	Understand the lesson	Linking the	The style of	Interrogation
eighth			country with	the lecture,	
			other countries.	including brainstorming	
				and	
				discussion	
Twenty-	5	Understand	Its monuments,	The style of	Interrogation
ninth		the lesson	its construction,	the lecture,	<b>9</b>
			its constitution,	including	

			its mos	ques.	brainstorming	
					and	
					discussion	
Xxx	5	Understand	Islamic		The style of	Interrogation
		the lesson	constru	ction and	the lecture,	
			its scie	ntific and	including	
			religiou	s role	brainstorming	
					and	
					discussion	
Third						
Fourth						
. Learning	and Teac	hing Resources	5			
quired text	tbooks (m	ethodology, if	any)			
in references (sources)				Archaeology in Iraq. A book of historical guide on the habitats antiquities in Iraq The book of archeology in Iraq: its origin d development		
Recomme	ended boo	ks and referen	ces	_	e of antiquities a	
(scientific journals, reports)			_	age in Iraq and t of legal procedur em	_	
ctronic Re	ferences	Websites			w. Aljzeera.net	

### Course Description for a course...... Public Relations

ourse Name	
blic Relations	
ourse Code :	
mester/Year: Annual	

## ate of preparation of this description dnesday 24/4/2024

#### . Available Forms of Attendance

me

. Number of academic hours (total) / number of units (total)

#### Course administrator's name (if more than one name is mentioned)

me: Eng. Hussein Moneim Khalaf Email:

#### . Course Objectives

urse Objectives	Public: Introducing the student to the concepts and scientific
	foundations of the public relations function that contribute to
	the formulation of the organization's policies, plans and
	programs in accordance with its direction and the demands of
	the general public or the private audiences of the organization.
	Special: Enable the student to understand the concept,
	objectives and uses of public relations in the field of
	administrative work, tourism and hotel business, and provide
	him with the skills required in this field.

#### . Teaching and learning strategies

ategy	1	Daily oral exams
	2	Written exams (COZ)
	3	Monthly exams
	4	Questions & Discussions
	5	Student Reports
	6	Classroom and extracurricular activities
	7	Practical Activities
	8	The style of the lecture, including brainstorming, discussion and lecture

Course Struct	Course Structure				
The week	Hours	Required	Unit or subject	Learning	Evaluation
		Learning	name	method	method
		Outcomes			
First		Public relations	e style of the	errogation	
	3	derstand lesson	concept and	ture from it	
			origin.	ainstorming and	
				cussion	
The second	3	derstand lesson	Historical	le style of the	errogation
		i lesson	development	ture from it	
			Concepts	ainstorming and	
			synonymous with	cussion	
			public relations		
			and techniques		
			Concepts related		
			to social		
			interaction		
			Concepts related		
			to public relations		
			techniques.		
Third	3	Understand	The reasons for	The style of the	Interrogation
		the lesson	the emergence of	lecture	
			public relations	including	
			The importance of	brainstorming	
			public relations	and discussion	
Fourth	3	Understand	Internal	The style of the	Interrogation
		the lesson	organization of	lecture from it	
			public relations	Brainstorming	
			agencies.	and hypocrisy	

V	3	Understand the lesson	Centralization and decentralization In neglecting public relations	The style of the lecture from it Brainstorming and hypocrisy	Interrogation
Sixth	3	Understand the lesson	Employees in public relations agencies	The style of the lecture including brainstorming and discussion	Interrogation
Seventh	3	Understand the lesson	General specifications for employees in public relations agencies Characteristics to be provided by employees in public relations agencies	The style of the lecture including brainstorming and discussion	Interrogation
Eighth	3	Understand the lesson	Organization Public Relations Specialist Public Relations Specialist, Public Relations Manager	The style of the lecture including brainstorming and discussion	Interrogation
Ninth	3	Understand the lesson	Scope of work of relations with the organization	The style of the lecture including	Interrogation

X	3	Understand the lesson	Organization audiences and general administrators The concept of audience Types of audience	brainstorming and discussion  The style of the lecture including brainstorming and discussion	Interrogation
Eleventh	3	Understand the lesson	The concept of public opinion  Types of public opinion	The style of the lecture including brainstorming and discussion	Interrogation
Twelfth	3	Understand the lesson	The role of public relations in the formation of public opinion.	The style of the lecture including brainstorming and discussion	Interrogation
Thirteenth	3	Understand the lesson	Methods of measuring public opinion Methods of measurement Public opinion	The style of the lecture including brainstorming and discussion	Interrogation
Fourteenth	3	Understand the lesson	Planning in the field of public relations.	The style of the lecture including brainstorming and discussion	Interrogation

Fifteenth	3	derstand lesson	blic relations and ans of nmunication with masses	The style of the lecture including brainstorming and discussion	Interrogation
Sixteenth	3	Understand the lesson	The concept of communication and the elements of the communication process.	The style of the lecture including brainstorming and discussion	Interrogation
Seventeenth	3	Understand the lesson	Classification of means: Formal method 2 Qualitative method	The style of the lecture including brainstorming and discussion	Interrogation
Eighteenth	3	Understand the lesson	Types of means of communication in the field of public relations	The style of the lecture including brainstorming and discussion	Interrogation
Nineteenth	3	Understand the lesson	Public relations programs with the organization's audiences.	The style of the lecture including brainstorming and discussion	Interrogation
20th Twenty- first	3	Understand the lesson	Public Relations with Employees (Internal Public)	The style of the lecture including brainstorming	Interrogation

				and discussion	
Twenty- first	3	Understand the lesson	Public Relations with the Consumer Audience	The style of the lecture including brainstorming and discussion	Interrogation
Twenty- second	3	Understand the lesson	Public Relations with the Shareholders Public	The style of the lecture including brainstorming and discussion	Interrogation
Twenty- third	3	Understand the lesson	Public relations with suppliers Public relations with the local community.	The style of the lecture including brainstorming and discussion	Interrogation
Twenty- fourth	3	Understand the lesson	Public relations with educational institutions.	The style of the lecture including brainstorming and discussion	Interrogation
Twenty-	3	Understand the lesson	Public Relations with Internal Security.	The style of the lecture including brainstorming and discussion	Interrogation
Twenty- sixth	3	Understand the lesson	Public Relations in Diplomatic Bodies	The style of the lecture including	Interrogation

Ī	I	Ī	1	l	I
				brainstorming	
				and discussion	
Twenty-		3 Understand the lesson	Public relations in	The style of the	Interrogation
seventh	3		tourism bodies.	lecture	
				including	
				brainstorming	
				and discussion	
Twenty-		Understand	Public relations in	The style of the	Interrogation
eighth		the lesson	judicial	lecture	
			institutions.	including	
				brainstorming	
				and discussion	
Twenty-		Understand	Public relations in	The style of the	Interrogation
ninth		the lesson	the lesson health		
			institutions.	including	
				brainstorming	
				and discussion	
Xxx		Understand	Evaluation of	The style of the	Interrogation
		the lesson	public relations	lecture	
			activities	including	
				brainstorming	
				and discussion	
Third					
Fourth					
Learning and	d Teachi	ng Resources	<b>.</b>		
quired textboo	oks (met	hodology, if a	any)		
in references	(source:	s)			
Recommende	ed books	and reference	es		
(scientific jou	ırnals, r	eports)			
ctronic Refere	ences, V	Vebsites			
			<u> </u>		

Course descr	ription of the course Readings of	f the f
	guidance in English	
Course Name		
adings of the first gu	uidance in English	
Course Code		
Semester / Year: An	nual	
Semester / Year: And Date of preparation of		
Date of preparation of 1/4/2024	of this description	
Date of preparation of /4/2024 5. Available Forms	of this description of Attendance	
Date of preparation of 4/2024  5. Available Forms theory in the hall w	of this description	
Date of preparation of /4/2024  5. Available Forms of theory in the hall with the following of acade of the following of the second of the following of the fol	of this description  of Attendance  with my work is a language lab	
Date of preparation of /4/2024  5. Available Forms of theory in the hall with the following of acade 2	of this description  of Attendance  with my work is a language lab  emic hours (total) / number of units (total)	
Date of preparation of /4/2024 5. Available Forms / theory in the hall w 6- Number of acade 2  3. Course administr	of this description  of Attendance  with my work is a language lab  emic hours (total) / number of units (total)  eator's name (if more than one name)	
Date of preparation of /4/2024 5. Available Forms of theory in the hall with 6- Number of acade 2  3. Course administreme: Ahlam Zahir Mo	of this description  of Attendance  with my work is a language lab  emic hours (total) / number of units (total)	
Date of preparation of /4/2024 5. Available Forms of theory in the hall with 6- Number of acade 2 3. Course administr	of this description  of Attendance  with my work is a language lab  emic hours (total) / number of units (total)  eator's name (if more than one name)	

	Methods used in tourism			
. Teaching and Learning Strategies				
ategy	ading in English iting by solving questions eak English among students ten to conversations in English			